



COVID-19 OPERATIONAL UPDATE #4

The Government of Belize declared a National State of Emergency effective 7th August 2020 due to the rising cases of Covid-19 . In this context, the International Financial Services Commission (the “IFSC”) advises that while we remain fully operational, we have instituted the following preventive measures for the health and safety of staff and clients:

1. Strict safety guidelines are to be followed as mandated by the Government of Belize. Social distancing protocols will continue to be strictly enforced in the provision of services.
2. Any person who is ill, exhibiting flu-like symptoms, or is required to be in quarantine or in self-isolation must not visit the IFSC’s premises.
3. To the greatest extent possible all meetings with clients will be conducted virtually. Only in unavoidable circumstances will visitors be allowed access to the IFSC’s premises and in this connection visitors must contact the IFSC for a pre-arranged appointment.
4. All visitors to the IFSC’s Offices are required to wear a face mask or other face covering.
5. All visitors will be required to undergo a temperature check before being allowed entrance to the IFSC’s premises.
6. All visitors will be required to properly sanitize hands prior to entering and exiting the IFSC’s premises.
7. Clients and the public should contact us via telephone and/or email to conduct business.

- **For General Services contact:**

Email: info@ifsc.gov.bz

Phone: +501-822-2974/+501-822-3800

- **For Licensing and Authorisations contact:**

Email: licensingandauthorisations@ifsc.gov.bz/applications@ifsc.gov.bz

Phone: +501-822-2974/+501-822-3800

- **For Compliance matters contact:**

Email: complianceandinspections@ifsc.gov.bz

Phone: +501-822-2974/+501-822-3800

8. All payments for services should be made via wire transfers and/or direct deposit to IFSC’s accounts at the established local banks in Belize. Please contact the IFSC for the relevant bank information or for wiring instructions.

As the situation with COVID-19 evolves, check our website regularly for the latest updates about our operations.

International Financial Services Commission
13th August 2020